QUALITY POLICY EKOPAK GROUP

As described in the customers policy, the clients can expect that Ekopak will operate according to the principles of their Quality Management System (QMS). The QMS allows Ekopak to continuously improve in terms of effectiveness and efficiency.

The management of the Ekopak Group is convinced that, in order to stay successful , the following pillars based on ISO 9001: 2015 and ISO 19433: 2018 are very important:

1. Trained, competent and responsible people (from service, design of concept to installation on site and maintenance).
2. Continuous improvement mindset by maintaining a questioning attitude.
3. Absolute customer focus by every Ekopak employee.
4. Deployed business processes as basis for sustainable quality and delivery performance.

By aiming at an improvement of these areas, Ekopak would like to stay or become a preferred supplier for our existing or new customers.

The Ekopak group focus it selves on offering products and services to customers who are best-in-class in their respective market niches and is of course looking for long term partnerships.

The quality policy must make sure that above pillars are embedded in the culture of the organization, our processes and daily way of working.

This leads to the delivery of the requested product or service according to agreed specifications, quality, delivery time and price.

„Enabled by people, processes and technology, driven by the customer“

The management of the Ekopak Group commits itself clearly and unanimously to:

1. Apply appropriate resources in order to deploy the quality policy to all necessary levels in the company.
2. Comply with the requirements and to continuously improve the effectiveness of the Quality Management System (QMS).
3. Have the intension to comply to all local law and regulations to the countries in which Ekopak operates.
4. Create a robust safety culture in which risk awareness and assessment is included.
5. Treat nuclear safety as an overriding priority during our interventions on customer sites.
6. Commit and ensure that nuclear safety is not compromised by other priorities.
7. Communicate with our customers, suppliers or sub-contractors about safety related issues, product deviations or when fraud and/or counterfeits have been detected.

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